

HP recommends Windows.

HP Pavilion 500-281 PC



Powerful expansion

With convenient expandability options, the HP Pavilion 500 is the versatile PC that will grow as your needs do. With its clean modern style, it'll fit seamlessly anywhere you put it. With fast processors, strong graphics, and more storage, you've found your ideal PC.

About model 500-281

With a clean modern style, the HP Pavilion 500 offers power and expandability.

Key features

- Windows 7 Home Premium 64-bit⁽¹⁾
- 4th generation Intel® Core™ i3-4130 processor^(2b)
- 4GB PC3-12800 DDR3-1600 SDRAM memory⁽³⁾ 1x4GB (expandable to 16GB)
- 1TB 7200RPM Serial ATA hard drive^(4b)
- Intel® HD Graphics 4400⁽¹⁶⁾
- USB keyboard with volume control and optical mouse
- SuperMulti DVD Burner^(6c)
- 4 USB 3.0
- Wireless LAN 802.11b/g/n featuring Single-band (2.4Ghz) 1x1⁽¹⁹⁾
- 1 year limited hardware warranty and 1 year technical support

Product highlights

- **Featuring Windows 7**
- **DTS Sound+™:** Delivers immersive surround sound complete with deep bass, clear dialog and maximum volume to multimedia content.
- **HP SimplePass:** Easily access your online accounts with a single password or PIN, and keep your identity to yourself. HP SimplePass remembers your passwords, so you get to the good stuff faster.
- **McAfee:** Free 30-day Trial of McAfee LiveSafe™ service included. McAfee LiveSafe™ service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.⁽⁸⁾

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Pavilion 500 PC that meets strict energy-efficiency and helps reduce your carbon footprint.

- All HP computing products are delivered by SmartWay carriers.⁽⁶³⁾
- Recycled packaging
- Eligible for free recycling or cash back through HP's Planet Partners Recycling and Consumer Buyback programs (www.hp.com/go/easybuyback).⁽³¹⁾

Here to keep you happy

HP Total Care provides award-winning 24x7 service and support in the U.S. and normal business hours for Canada and Latin America. To learn more, visit www.hp.com/go/totalcare.

During your limited warranty period, enjoy:

- 24x7 technical assistance via on-line chat, e-mail, HP Support Forum or HP Total Care.⁽⁵⁸⁾
- Parts and labor coverage, including customer-replaceable parts, return of equipment to HP, and authorized service provider options.
- Toll-free technical and limited software support in English, French or Spanish at 1.800.474.6836.

In addition, and at no charge, you get lifetime access to HP's Support Forum in English, French or Spanish at www.hp.com/go/supportforum and HP Support Assistant, a free self-help tool that's built right into Windows based PC's.⁽⁵⁷⁾ HP also offers a variety of enhanced services and options both in and out of warranty to give you peace of mind and extend the coverage on your pc. Visit www.hp.com/totalcare for details.

Need more? Say hello to HP SmartFriend - 24/7 personalized service, including "how-to" help on everything from virus removal to software setup to printing problems. Get support over the phone or let us log into your PC remotely and solve the problem for you.⁽⁹⁵⁾ Single use and subscription plans available. hp.com/go/smartfriend



Specifications

Operating System	• Windows 7 Home Premium 64-bit ⁽¹⁾
Processor	• 4th generation Intel® Core™ i3-4130 processor ^(2a)
Processor Speed	• 3.40 GHz ⁽⁷⁾
Cache	• 3MB Cache
Memory	• 4GB PC3-12800 DDR3-1600 SDRAM memory ⁽³⁾ 1x4GB (expandable to 16GB)
Hard Drive	• 1 TB 7200RPM Serial ATA hard drive ^(4b)
Optical Drive(s)	• SuperMulti DVD Burner ^(6c) • Write: 16x max DVD±R, 8x max DVD±R DL, 8x max DVD+RW, 6x max DVD-RW, 5x max DVD-RAM, 40x max CD-R, 24x max CD-RW • Read: 16x max DVD-ROM, 40x max CD-ROM • Data transfer rates up to 6,000 KB/s (CD read/write) and 21,600 KB/s (DVD read/write)
Video Graphics	• Intel® HD Graphics 4400 ⁽¹⁶⁾ • Up to 1696MB Total Available Graphics Memory as allocated by Windows 7
Network Interface	• 10/100/1000 Base-T Network ⁽²⁹⁾
Wireless Connectivity	• Wireless LAN 802.11b/g/n featuring Single-band (2.4GHz) 1x1 ⁽¹⁹⁾
Sound	• DTS Sound+™ • High Definition Audio with up to 5.1 surround sound capabilities
Memory Slots	• 2 DIMM (240-pin, DDR3) (one available)
Expansion Slots	• 3 PCI-E x1 (three available) • 1 PCI-E x16 (available) • 1 PCI-E x1 mini socket slot (occupied)
Expansion Bays	• 1 External 5.25" (occupied) • 1 Internal 3.5" (occupied)
Memory Card Reader	• HP 7-in-1 Media Card Reader-Supports SD, SDHC, SDXC, Memory Stick, Memory Stick Select, Memory Stick PRO, Memory Stick MagicGate.
External Ports	• Headphone and Microphone • Front I/O: • 2 USB 3.0 • Rear I/O: • 2 USB 3.0 • 4 USB 2.0
Multi-Display Capable	• One D-Sub and one DVI-D at rear I/O area
Mouse and Keyboard	• USB keyboard with volume control and optical mouse
Power Supply	• 300W Power Supply (internal)
Dimensions	• Unpackaged: 15.35 in (L) x 6.91 in (W) x 14.48 in (H) approx. • Packaged: 19.53 in (L) x 9.45 in (W) x 20.47 in (H) approx.
Weight	• Unpackaged: 15.77 lb approx. • Packaged: 20.64 lb approx.

Learn more at hp.com

⁽¹⁾ Not all features are available in all editions of Windows 8. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows 8 functionality. See <http://www.microsoft.com> ^(1a) This system may require upgraded and/or separately purchased hardware and/or a DVD drive to install the Windows 7 software and take full advantage of Windows 7 functionality. See <http://www.microsoft.com/windows/windows-7/> for details. ^(2a) Intel's numbering is not a measurement of higher performance. Dual-core/multi-core is a new technology designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. ⁽³⁾ Up to 512MB of main system memory may be allocated to support video graphics. ^(4b) For hard drives, TB = 1 trillion bytes. Actual formatted capacity is less. Up to 35GB of hard drive is reserved for system recovery software. ^(6c) Actual speeds may vary. Don't copy copyright-protected materials. Note that DVD-RAM cannot read or write to 2.6GB Single Sided/5.2 GB Double Sided - Version 1.0 media. ⁽⁷⁾ GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. ⁽⁸⁾ Internet access required and not included. Subscription required after 30 days trial period. ⁽¹⁰⁾ Internet access required and not included. ⁽¹⁶⁾ Part of the total system memory (RAM) is used for graphics/video performance. System memory dedicated to graphics/video performance is not available for other use by other programs. ⁽¹⁹⁾ Wireless access point required and not included. ⁽²⁹⁾ Actual speeds may vary. ⁽³¹⁾ Free recycling in select countries. Program may not be available in your area. Check www.hp.com/go/recycling to see if HP offers free recycling in your area. ⁽⁵⁶⁾ For more information, visit <http://www.hp.com/go/hpsupportassistant>. [Link will vary outside of the U.S.] HP Support Assistant is only available on Windows-based PCs. ⁽⁵⁷⁾ Internet connection required for updating and connecting to HP Support. ⁽⁶⁰⁾ 24x7 support available only in North America. Rest of world is supported during normal business hours. ⁽⁶³⁾ Designation based on actions to reduce transportation-related emissions. ⁽⁶⁴⁾ Purchase of product key or subscription (1 month trial for new Office 365 customers) is required for full Office. Internet Service is required and not included. Click the Office icon for more details on the Office product that is right for you. ⁽⁹⁵⁾ HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24 x 7 support available in the US only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. Visit www.hp.com/go/smartfriend for more information. HP SmartFriend sold separately or as an add-on feature. Monitor and speakers sold separately. Actual product may vary from image shown on datasheet. ©2014 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 12/18_r1 jr

Warranty and Support

- **Warranty:**
 - 1 year limited hardware warranty and 1 year technical support
 - 24x7 technical assistance available online⁽¹⁰⁾ or toll-free by phone
- **Service:**
 - For information on Authorized support providers, replacement parts, and other service related information, visit www.hp.com/support
- **Support:**
 - Click the HP Support Assistant icon in your taskbar or desktop for easy access to automated maintenance, built-in diagnostic tools, and a choice of assistance options. Learn more at www.hp.com/go/hpsupportassistant
 - Visit our Consumer Support Forum, available 24x7 in English, French or Spanish at www.hp.com/go/supportforum
 - Contact technical support (available 24x7; toll-free phone, chat, or email) at <http://welcome.hp.com/country/us/en/wwwcontact.html>

Software

Games

- **Microsoft Games:** (Solitaire) Free pre-installed Windows 7 games, ready to play.

HP Help and Support

- **HP Support Assistant:** With HP Support Assistant, enjoy immediate, always-on, self-help support built right into your PC, for the life of your PC, absolutely free.⁽⁵⁶⁾⁽⁵⁷⁾

Books, Music, Photos and Videos

- **DTS Sound+™:** A complete audio solution that delivers immersive surround sound, deep bass, clear dialog, crisp audio details and intelligent volume leveling and maximization to all multimedia applications, including music, movies, streaming and games.
- **Amazon Kindle**

Productivity and Tools

- **7-zip:** File Archive Utility
- **Buy Office:** The most powerful Office yet. Your content when and where you need it.⁽⁶⁴⁾
- **HP Recovery Manager:** Recover, restore, and create recovery media for your PC.

Security and Protection

- **HP SimplePass:** Access online accounts with a single password or PIN.
- **McAfee®:** Free 30-day Trial of McAfee LiveSafe™ service included. McAfee LiveSafe service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.⁽⁶⁾

Additional information

Product Number

- F3E14AA#ABA

Ad embargo date

- 02/16/2014

UPC code

- 888182342862

Country of origin

- Mexico

Tariff number

- 8471500085

Pallet information

- **Dimensions:** 47.24 in (L/D) x 39.37 in (W) x 87.20 in (H) approx.
- **Total weight:** 847.60 lb approx.
- **Layers:** 4
- **Products per layer:** 10
- **Total products per pallet:** 40

